Make sure you have all your parts and start at Step 1.

If you're connecting a new modem for the first time:
- Where should you start?
- Disconnect either the digital cable box, or the modem from the main cable line. Leave the main cable line connected to the wall outlet.

Installation tips and more questions
- If you are connecting Optimum Online service only, skip to Step 7 after completing Step 5.

1. Find your main cable line and existing connections.
- You may be connected at the table's “out” end on the splitter.
- Connect one end of the cable to one of the “out” ends on the splitter.
- Connect the other end of the coaxial cable to the back of the digital cable box.
- Connect the remaining “out” end on the splitter

2. Disconnect any current connections.
- Disconnect all of the digital cable box, or the modem from the main cable line. Leave the main cable line connected to the the wall outlet.

3. Connect the TV and the modem with the cable splitter.
- Connect the main cable line to the connector marked “IN” on the back of the cable splitter.
- Connect the other end of the coaxial cable to the back of the digital cable box.
- Connect the second coaxial cable to the splitter.
- Connect the remaining “out” end on the splitter

4. Connect the power cord to the modem.
- Make sure the telephone device is working properly.
- Connect the other end of the telephone cord to TEL 1 or TEL 2 of the modem.
- Connect the telephone cord to the port marked “TEL 1” on the back of the modem.
- Connect another telephone that you have confirmed is working to TEL 2 of the modem.
- Check that the telephone line is properly connected to the wall outlet or surge protector.
- Connect your computer and router (if you have one) with Ethernet cable to the Ethernet port in the back of the modem.

5. Connect the computer to your computer using the Ethernet cable.
- Connect the modem to your computer using the Ethernet cable.
- Connect the modem to your computer for Optimum Voice service.
- Connect the Ethernet cable to the Ethernet port in the back of the modem.

6. Activate your account.
- 1) You will need to register, set up and manage your account.
- 2) The optin.net email address(es) and user ID, along with telephone cord as far as your computer and then repeat step 5.
- 3) Check that the telephone device is working properly.
- 4) Connect the telephone cord to the port, “TEL 2”.
- 5) Connect the other end of the telephone cord to TEL 2 of the modem.
- 6) Connect one end of the coaxial cable to the splitter.
- 7) Connect the remaining “out” end on the splitter

7. Activate your account.
- 1) You may also be connected at the “out” end on the splitter.
- 2) You may also be connected at the “out” end on the splitter.
- 3) You may also be connected at the “out” end on the splitter.
- 4) You may also be connected at the “out” end on the splitter.
- 5) You may also be connected at the “out” end on the splitter.
- 6) You may also be connected at the “out” end on the splitter.
- 7) You may also be connected at the “out” end on the splitter.

Note: If you have moved and wish to keep your account, you will need to create an Optimum ID, a new telephone number, and a new email address.

For added protection, purchase a surge protector.