

SIP Trunking using the Optimum Business SIP Trunk Adaptor and the Toshiba IPedge IP-PBX

Table of Contents

1. Overview	3
2. Prerequisites	3
3. Toshiba IPedge PBX Configuration	3
3.1 SIP Trunking	4
3.2 Stations	11
3.3 Dial Plan	12
3.4 Backup/Restore	13

1. Overview

The purpose of this configuration guide is to describe the steps needed to configure the Toshiba IPedge IP-PBX for proper operation with Optimum Business Sip Trunking.

2. Prerequisites

Please follow the instructions in the Optimum Business SIP Trunk Set-up Guide. The Set-up Guide was left by the Optimum Business technician at installation. If you do not have the Set-up Guide, go to optimumbusiness.com/sip to download a copy.

Important: The Optimum SIP Trunk Adaptor needs to convert out of band DTMF sent by the IP PBX to Inband. This is in step 3 of the Optimum Business SIP Trunk Set-up Guide. Make sure you click the box next to “Convert Inband DTMF”.

Table 1 – PBX Information

Manufacturer:	Toshiba
Model:	IPedge
Version:	1.6.0.26
Does the PBX send SIP Registration messages (Yes/No)?	Yes
Vendor Contact:	www.telecom.toshiba.com

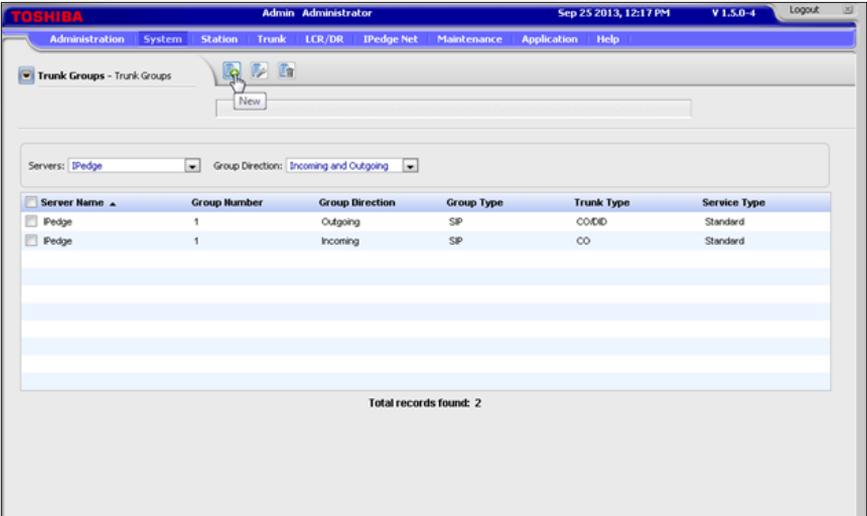
3. Toshiba IPedge PBX Configuration

The steps below describe the minimum configuration required to enable the PBX to use Optimum Business SIP Trunking for inbound and outbound calling for both PBX registration and static IP (or non-registration) modes of PBX operation. Please refer to the Toshiba IPedge product documentation for more information on other advanced PBX features.

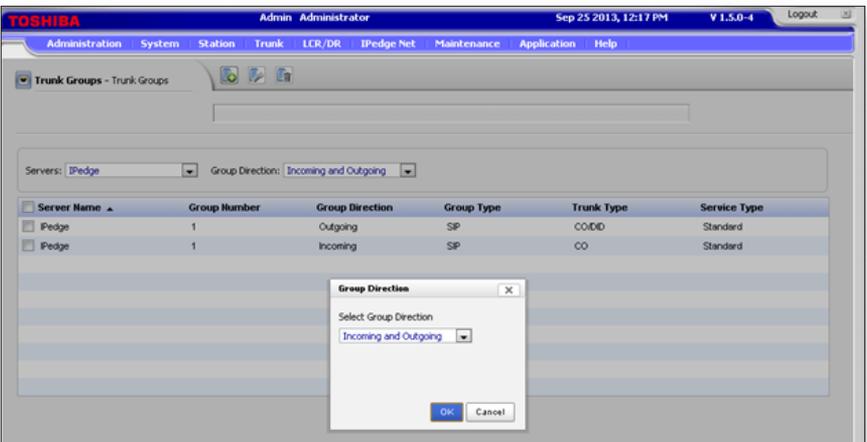
The configuration described here assumes that the PBX is already configured and operational with station side phones using assigned extensions or DIDs. This configuration is based on Toshiba IPedge version 1.6.0.26. In this document the address of the Toshiba IPedge is 192.168.254.250 /24 and the Optimum Business Sip Trunk Adaptor is 192.168.254.1 /24.

3.1 SIP Trunking

Navigate to **Trunk**→**Trunk Groups** and then click on the **New** icon to create SIP Trunk Groups for incoming and outgoing lines.



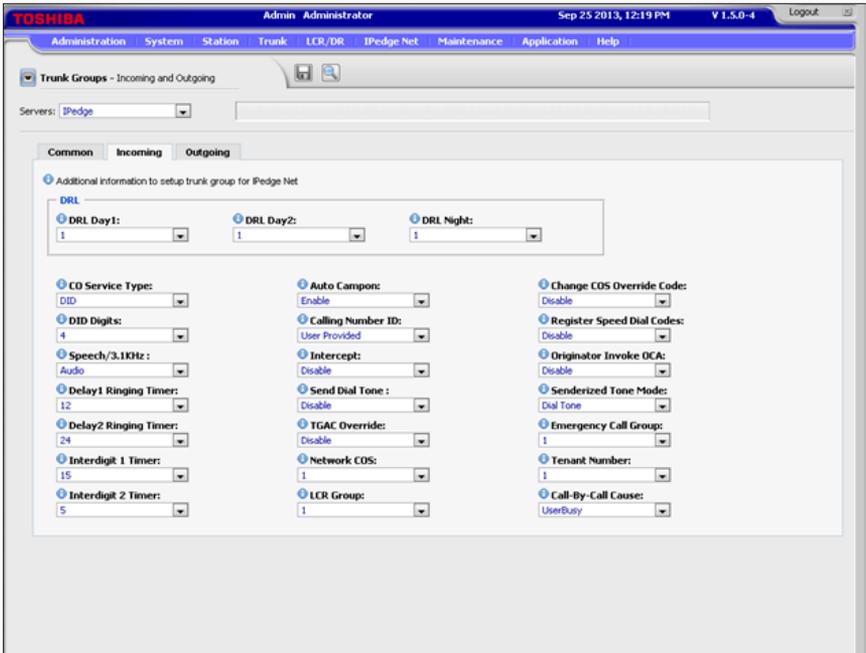
Select **Incoming and Outgoing** from the pull-down menu of the **Select Group Direction** field and then click the **OK** button.



Select the **Common** tab, select a trunk group number, 8 was selected in the **Group Number** field. Select **SIP** in the **Group Type** field. Leave other fields as shown and then click the **Save** icon.

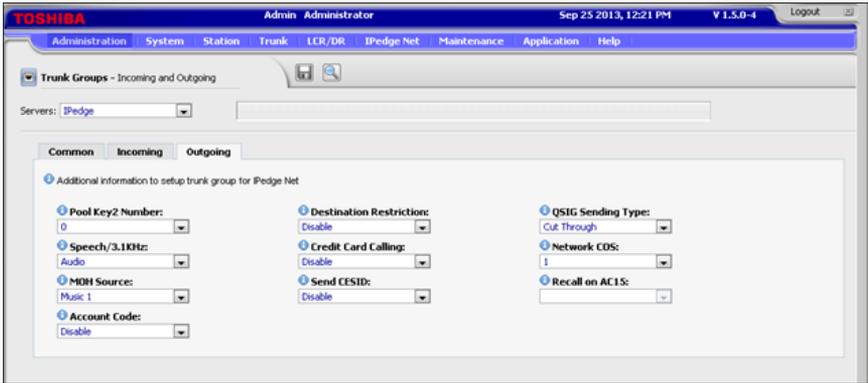
The screenshot shows the Toshiba IPedge Admin Administrator interface. The top navigation bar includes 'Administration', 'System', 'Station', 'Trunk', 'LCR/DR', 'IPedge Net', 'Maintenance', 'Application', and 'Help'. The current page is 'Trunk Groups - Incoming and Outgoing'. The 'Servers' dropdown is set to 'IPedge'. The 'Common' tab is selected, showing configuration options for a trunk group. The 'Group Number' is set to 8, 'Group Type' is SIP, 'Line Type' is CO, and 'Private Service Type' is Standard. The 'GCD Key Number' and 'Pool Key Number' are both set to 0. The 'Class Of Service' section includes 'CDS Day1', 'CDS Day2', and 'CDS Night', all set to 1. The 'FRL' section includes 'FRL Day1', 'FRL Day2', and 'FRL Night', all set to 1. The 'QPL' section includes 'QPL Day1', 'QPL Day2', and 'QPL Night', all set to 1. A 'Save' icon is visible in the top right corner of the configuration area.

Select the **Incoming** tab, select DID in the **CO Service Type** field, select **4** in the **DID Digits** field, leave other fields as shown and then click the **Save** icon.

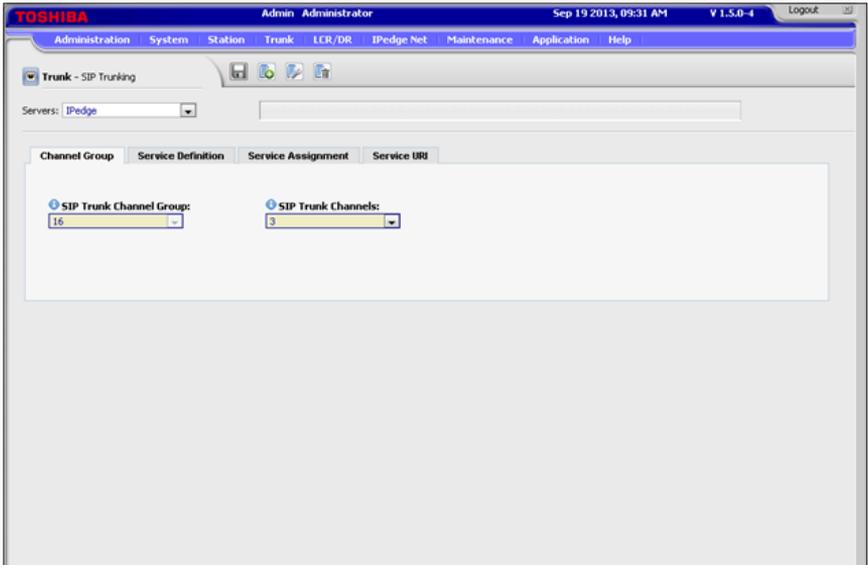


NOTE: The PBX will route the incoming call to an extension based on the last 4 digits of the called number.

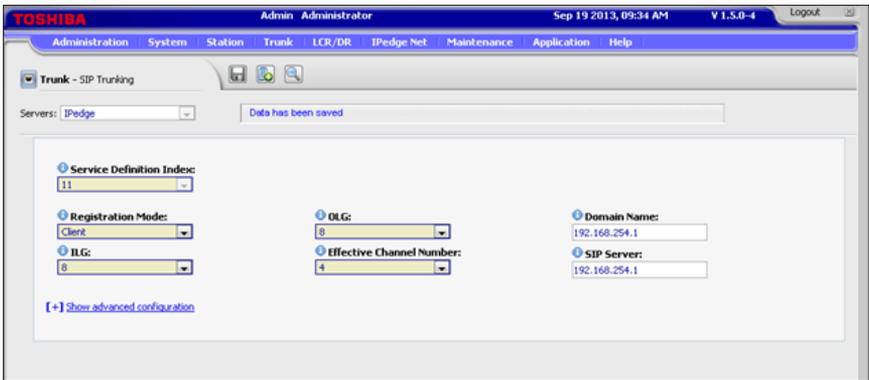
Select the **Outgoing** tab, leave all fields as default and then click the **Save** icon.



Navigate to **Trunk→SIP Trunking** to set up SIP Trunk services via the Optimum Business SIP Trunk Adaptor. Select the **Channel Group** tab to create a Channel Group for SIP Trunking service. Choose a Channel group number, **16** was chosen in this example from the pull-down menu of the **SIP Trunk Channel Group** field. The number **3** was entered in the **SIP trunk Channels** field corresponding to 3 phones.



Select the **Service Definition** tab and then click the **New** icon. Choose a SIP Trunk Service Definition Index from the pull-down menu of the **Service Definition Index** field. You can configure the PBX to communicate in Registration mode or Static IP mode. To configure the PBX for Registration mode select **Client** in the **Registration Mode** field. Enter the Optimum Business SIP Trunk Adaptor's IP address in both the **Domain Name** and **SIP Server** fields.

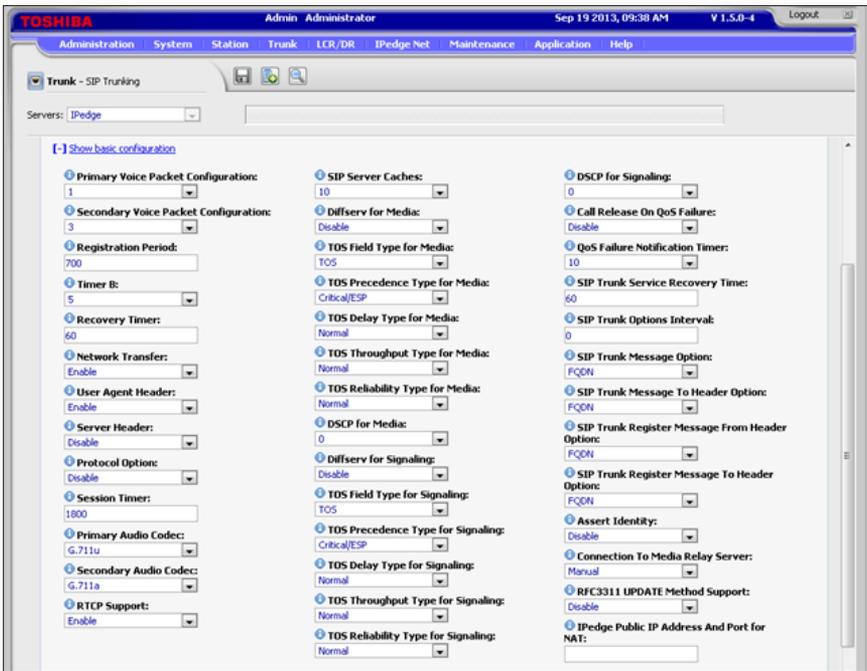


For Static mode select **None**.



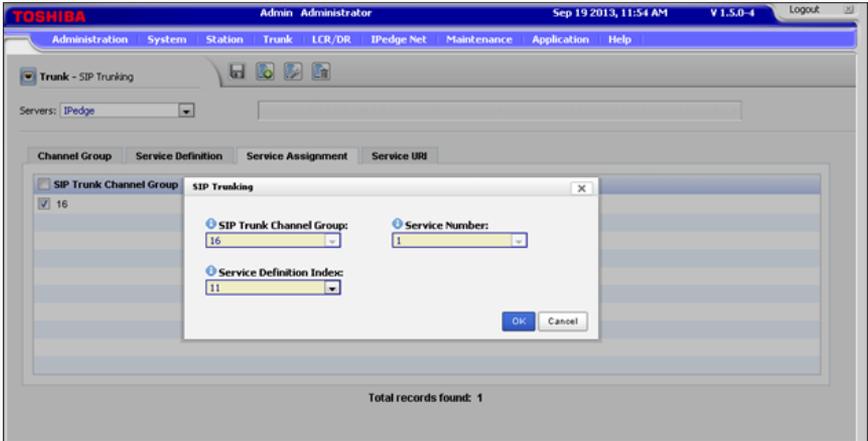
When done click **Save**.

Click the **[+] Show advanced configuration** link. Enter **700** in the **Registration Period** field. Select **G.711a** in the **Secondary Audio Codecs** field. Enter **0** in the **SIP Trunk Options Interval** field. Click **Save**.

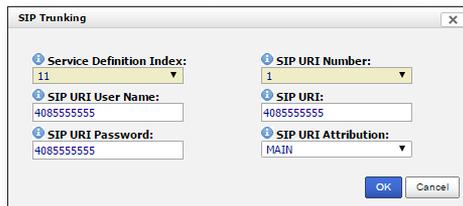


Important: The IPedge uses RFC2833 so its needed to check “Convert Inband DTMF” on the Optimum Business SIP Trunk Adaptor. This is step 3 in the Optimum Business SIP Trunk Set-up Guide.

Select the **Service Assignment** tab and then click the **New** icon. Select the group number in the **SIP Trunk Channel Groups** field. Select the Service Definition Index in the **Service Definition Index** field. Select **1** in the **Service Number** field. Click the **OK** button.



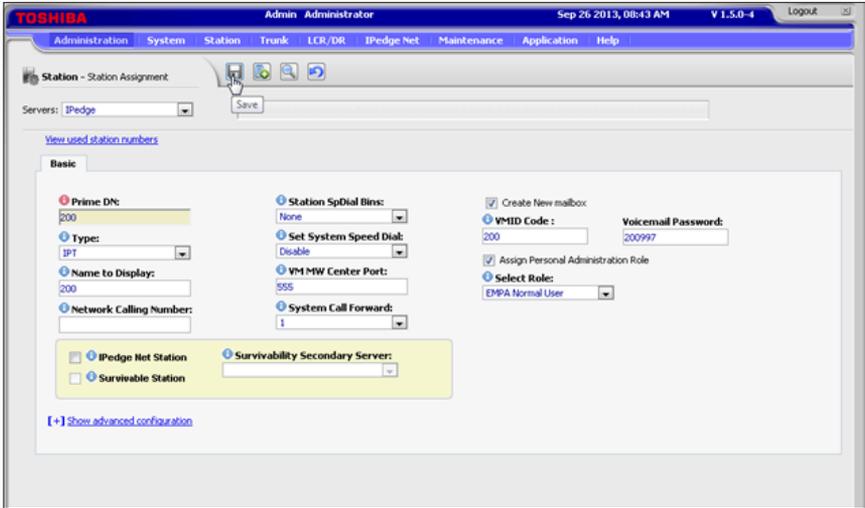
Select the **Service URI** tab and then click the **New** icon to create the SIP URI. Select the Service Definition Index in the **Service Definition Index** field. Enter the **SIP URI** string in the SIP URI field and Select **MAIN** in the **SIP URI Attribution** field. Enter the Authentication username in the **SIP URI User Name** field. Enter the Authentication password in the **SIP URI Password** field. The user name and password must match the user name and password specified in the Optimum Business SIP Trunk Adaptor. Leave other fields as default and then click the **OK** button.



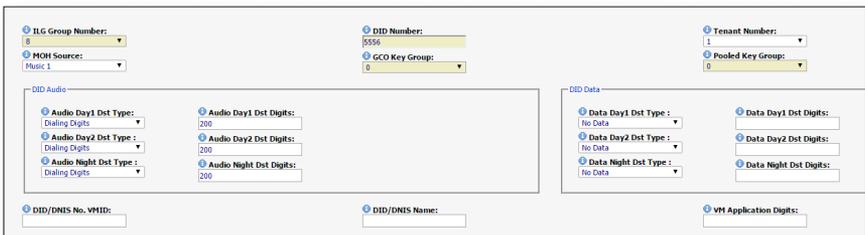
Repeat process for remaining DIDs similarly except but now only change **SIP URI** field to match remaining DIDs and select **SUB** under **SIP URI Attribution**. 3.2 Stations

3.2 Stations

Navigate to **Station→Station Assignment** to create 3-digit extensions. Click **New**. Enter extension number under **Prime DN**. Select **IPT** under **Type**. Configure other fields as appropriate.



Navigate to **Trunk→DID** and click **New**. This shows extension 200 as an example. Configure **DID Audio** column as shown. Change **DID Number** to match last 4 digits of this extensions DID.



Navigate to **Trunk→Calling Number→CNIS Presentation**. Map DID's to extensions here.

OLG Number: 8	Source Type: Prime DN
Source Number : 200	Special Number Assignments: 5555556
	Special Name Assignments: 408555556x200

Navigate to **Trunk→Calling Number→Calling Number Identification** and enter the area code under **Number Prefix** and Pilot DID under **Default Number**.

OLG Number: 8	
Number Prefix: 408	Default Number : 4085555555
Number Verification: Disable	Default Number 2:

3.3 Dial Plan

Navigate to **System→Public Numbering Plan** to enable specific outgoing digits. Click **New**. Enter extension number under **Prime DN**. Select **IPT** under **Type**. Configure as needed.

Identifying Digits	Pattern Digit Length
<input type="checkbox"/> 1NXX	11
<input type="checkbox"/> NXX	10

3.4 Backup/Restore

To backup or restore navigate to **Application**→**Webmin**→and click on the **IPedge** tab. From here click **Backup and Restore**.

The screenshot shows the 'Backup and Restore' section of the Webmin interface. On the left is a navigation menu with 'TOSHIBA' at the top and a tree view containing 'System', 'Servers', 'Others', 'Networking', 'Hardware', and 'IPedge'. Under 'IPedge', 'Backup and Restore' is selected. Below the menu is a search box and links for 'System Information' and 'Logout'. The main content area has a title 'Backup and Restore' with 'Bacula 5.0.2.22' and 'Contributed by Linmin' below it. The 'ocmin' logo is also present. A section titled 'Backup and Restore Actions' contains eight icons: 'Manual Backup' (blue disk with right arrow), 'Restore' (blue disk with left arrow), 'Director Status' (server rack with question mark), 'Client Status' (desktop with question mark), 'Storage Daemon Status' (server rack with question mark), 'Label Volume' (barcode), 'Volumes In Pool' (server rack), and 'Mount or Unmount' (server rack). Below this is a 'Director Configuration' section.