

SIP Trunking using the Optimum Business Sip Trunk Adaptor and the Wave 500 IP PBX v4.5



Wave 500 IP PBX v4.5 optimum.

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1 Overview

The purpose of this configuration guide is to describe the steps needed to configure the Vertical Wave 500 IP PBX for proper operation with Optimum Business Sip Trunking.

2 Prerequisites

Please follow the instructions in the Optimum Business SIP Trunk Set-up Guide. The Set-up Guide was left by the Optimum Business technician at installation. If you do not have the Set-up Guide, go to optimumbusiness.com/sip to download a copy. The guide describes the steps needed to configure the LAN side of the Optimum Business SIP Trunk Adaptor.

This configuration guide provides the configuration steps for both PBX registration and static IP or non-registration modes of PBX operation.

Manufacturer:	Vertical
Model:	Wave 500
Software Version:	v4.5
Does the PBX send SIP Registration messages (Yes/No)?	Yes
Vendor Contact:	www.vertical.com

PBX Information

3 PBX Configuration

The steps below describe the minimum configuration required to enable the PBX to use Optimum Business SIP trunking for inbound and outbound calling. Please refer to the Wave 500 product documentation for more information on other advanced PBX features.

The configuration described here assumes that the PBX is already configured and operational with station side phones using assigned extensions or DIDs. This configuration is based on Wave 500 IP PBX version 4.5.

The Wave 500 Phone System is a hardware-based VoIP IP-PBX the Optimum Business Sip Trunk Adaptor's (Edgewater Networks) LAN port and the PBX's Ethernet port have been assigned with IP addresses of 10.10.126.1 and 10.10.126.11 respectively.

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4 Creating Extensions

Start configuring the PBX by navigating to **Start → TVAdmin → Users** and click **New User** to start setting up extensions for the phone.



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🚯 Users - ¥ertical	Wave Global Administrat	or	
<u>Eile E</u> dit <u>V</u> iew	<u>T</u> ools <u>U</u> sers <u>H</u> elp		
8 - 🔍 👌 🕽	× 2 🥑		
New User I	Users		
0	Name	▲ Extension DID	Slot:Port / MAC Address
S 1	💈 Admin	100	1 (Analog) : 1
Users	🔦 Administrators		
<u>_</u>	🔧 Managers		
- 	🦉 Station 101	101	1 (Analog) : 2
ViewPoint Groups	🦉 Station 102	102	[none]
	🦉 Station 103	103	[none]
a 🗸 🖓 👘 🕹	🦉 Test 110	110 678238	B40EDCB9F2EB
- <i></i>	3 Test 111	111 678238	B40EDCB9F17A
Pickup Groups	🔧 Users		
Dialing Services			
<u></u>			
Auto Attendante	•		F
	9 Items	Admin	IO-DEFAULT

In the **User** tab, enter the first name of the user in the **First Name** field, enter the last name of the user in the **Last Name** field, enter a password in the **Password** field, and enter the desired extension in the **Extension** field. Under **Associated Device** select the radial next to **IP phone MAC address** and enter the phone's MAC address. Select the telephone type from the drop-down menu and set the **Access Profile** to **Unrestricted**.

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🤹 Untitled - User	×
Category	User
User User -Details -Account Codes -Call Log -External Caller ID -Numbers -Voice Mail Phone -Security Queue Diaby-name Directory -ViewPoint Sharing	First name: Test Last name: User Jile:
	OK Cancel Help

Select the **Phone** tab then select **SIP**. Under **SIP authentication password** enter a password.

Category	Phone \ SIP
User User Uoice Mail Oice Mail Phone Call Handling Station Features Bip Softphone Networking Automatic Log Out Wave Phonebook Audio Security Queue Dial-by-name Directory ViewPoint Sharing	SIP Authentication Settings SIP authentication password: SIP authentication password: confirmation: confirmation: registration Settings Expiration: © Default © Default
Pre <u>v</u> ious Negt	OK Cancel Help

5 Inbound/Outbound Call Routing

To allow the PBX to make outbound calls, the Optimum Business Sip Trunk Adaptor needs to be set as a **Signaling Control Point**.

To set the Optimum Business Sip Trunk Adaptor as a **Signaling Control Point** log in to the **Wave Global Administrator Management Console**, go to **IP Telephony**, and select **Signaling Control Points** under **Call Routing**.



IP Telephony	
IP Telephony	Route Step Timeout: 30 reconds Name CV
	Edt New Delete
	Restore Apply Done Help

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Select **New**, the **Name** given in this example is "Edgemarc".

🛓 Signaling Control Point	X
Name: EdgeMarc	
Inbound Routing Outbound Rou	uting SIP Settings
Edit Inbound Routing Table	
Intercent Destination:	None
Access Dusfile for Tenders Colley	
Access Profile for Tandem Calls:	Unrestricted
	OK Cancel

Select **Unrestricted** from the **Access Profile for Tandem Calls** drop-down menu then select **Edit Inbound Routing Table**.

🕯 Inbound Routing Tabi	e					×
		Route By Source or Diale	d Number C Scheduled Rou	iting C Both		
Call Source	Dialed Number	Destination	DNIS Name	Night Answer Mode	Night Answer Destination	Up
Default Default	408555555	100		Not Used		Down
		Add	Remove			
					ок	Cancel

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Select **Add** to create a new inbound routing rule. When done, click **OK**. Select the **Outbound Routing** tab and click the radial next to **Use External Caller ID from User Configuration**. Select the **SIP Settings** tab and enter the Optimum Business SIP Trunk Adaptor's IP address in the **Proxy Server** field and **5060** in the **Port** field. Set the **Preferred DTMF Transport** to **Inband** and click **OK** when finished. Please note that the Cablevision network only supports **Inband** DTMF.

bound Routing Outbound	Routing SIP Settin	igs			
ser Name:					
oxy Server:	10.10.126.1				
ort:	5060				
nbound/Outbound Settings					
SCP is located outside o	f Wave's network				
his SCP will:		Receive	registration from Contact		
		C Register	with a Proxy/Registrar		
Authentication Settings			Registration Settings		
Authentication:	Not Required	-	Registration Required		
Authenticate Register		_	Registration Expires (secs)		
Optionally Authenticate:			🕼 Use System Default		
🔲 Invite 🔲 Re-invite	E BYE		C Custom 300		
Authentication Name:					
Password:	, 				
Verify Password:	í				
		'			
eferred DTMF Transport	Inband 🔽				
Advanced Settings					

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From the **Wave Global Administrator Management Console** select **First Digit Table**. Select **9 (External)** and click **Edit...**. From the Routing drop-down select **IP|EdgeMarc** (this will be IP|Name given to the signaling control point) then click **OK** and apply the changes.

0 (Attendant)	💰 Edit Externa	Access Code		×	<u> </u>
1 (Extension)					
2 (Not Configured)					
3 (Not Configured)	Access Code :	9			Dial Tone
4 (Extension)	Routing :	IP EdgeMarc		•	· · · · · · · · · · · · · · · · · · ·
5 (Extension)	Collect Digits :	Numbering Plan		~	
6 (Not Configured)	Dial Tone				
7 (Not Configured)	1				
8 (Not Configured)	1				
0 /EukanaaB	i		01/	Canal	

From the **Wave Global Administrator Management Console** select **General Settings** and go to the **PBX (Advanced)** tab. Check the box net to **Allow Trunk-to-Trunk Connections** and apply the settings.

6 Registration Parameters

Navigate to IP Telephony \Rightarrow Signaling Control Point \Rightarrow Edit \Rightarrow SIP Settings and check the radial net to **Register with a Proxy/Registrar**. Check the box next to **Authentication Required** and **Registration Required**. Enter the authentication and registration information and click **OK**. The authentication name and password must match what was entered the Optimum Business Sip Trunk Adaptor. This was configured in step 3 of the Optimum Business Sip Trunk Set-Up Guide.

🕌 Signaling Control Point	X
Name: EdgeMarc	
Inbound Routina Outbound	Routing SIP Settings
User Name:	
Proxy Server:	10.10.126.1
Port:	5060
⊢Inbound/Outbound Settings	
SCP is located outside o	of Wave's network
This SCP will:	Receive registration from Contact Register with a Proxy/Registrar
Authentication Settings Authentication Requir Authentication Name: Password: Verify Password:	4085555555 Registration Settings 4085555555 Image: Constraint Server: 10.10.126.1 ******* Registration Port: 5060 ******* Registration Expires (secs) Image: Constraint Server: 10.10.126.1 Registration Required ******* Registration Expires (secs) Image: Constraint Server: 10.10.126.1 Registration Required ******* Image: 10.10.126.1 Image: 10.10.126.1 Registration Required Image: 10.10.126.1
Preferred DTMF Transport	Inband
	OK

7 Static IP mode

Navigate to IP Telephony \Rightarrow Signaling Control Point \Rightarrow Edit \Rightarrow SIP Settings and check the radial net to Receive Registration from Contact. Make sure the drop-down under Authentication Settings is set to Not Required.

ibound Routing Outboun ser Name:	Routing SIP Settings			
xy Server:	10.10.126.1			
rt:	5060			
bound/Outbound Setting:	s			
SCP is located outside	of Wave's network			
his SCP will:	Re	eceive registration from Contact		
	C Re	gister with a Proxy/Registrar		
Authentication Settings		Registration Settings		
Authentication:	Not Required	Registration Required		
🗖 Authenticate Registe	er	Registration Expires (secs)		
Optionally Authenticate:		Use System Default		
🔲 Invite 🔲 Re-invit	e 🗖 BYE	C Custom 300		
Authentication Name:		— ·		
Password:		-		
Cavifi Deservation		—		

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8 Call Forward

From the **TVAdmin** console select the desired extension. Go to **Phone** then **Call Handling**. Check the box next to **Handle busy calls differently than calls not answered**. Select the desired action from the drop-down menu and click **OK**.

Category	Phone \ Call Handling
Voice Mail Voice Mail Voice Mail Station Features Station Features Sitphone Solution Solution Solution Solution Solution Security Queue Dial-by-name Directory ViewPoint Sharing	Call Eorwarding ✓ Handle busy calls differently than calls not answered Action if the call is not answered ✓ Elay user's default greeting Action if the station is busy. Transfer to extension Transfer to extension ✓ Play user's default greeting Action if the station is busy. Transfer to extension ✓ Play user's default greeting Action Transfer to extension ✓ Transfer to extension ✓ Transfer to extension ✓ Transfer to extension ✓ Transfer to extension
Pre <u>v</u> ious Ne <u>x</u> t	OK Cancel Help

9 Backup/Restore

To Backup/Restore, from the **Wave Global Administrator Management Console** select **System Backup/Restore**. Select the radial next to **Backup** and click **Apply**. To restore, click the radial next to **Restore** and click **Apply**.

System Backup/Restore			
Operation			
C Backup	Restore		
_ Options			
Remove Previous Backup (preserves disk space)			
✓ Include Voice Mail Messages and Music On Hold Files			
FTP Directory Name: Private\iocabfiles			
Log:			
		_	
		-	
•		•	
		1 1	
	Apply Done	Help	