Smart Router connection guide

Section 1 | Connect your Smart Router

1. Unplug the power cable from the back of your router and disconnect the battery backup if you are using one.
2. Disconnect your existing Ethernet cable from the back of your modem and disconnect the battery backup if you are using one.
3. Connect the yellow Ethernet cable from the modem to the first LAN port on the back of your router. Wait five minutes while the power light blinks yellow. After five minutes, you'll know the router is done initializing. Don't plug your computer and other devices into the router until you see the lights come on. If you're using a battery backup, reconnect it to the modem.
4. Plug the power cable back into the back of your modem and reconnect the battery backup if you are using one. You'll know your modem is ready to use when the power light is solid. This may take a little longer.
5. Plug the Smart Router into the electrical outlet. Don’t see the power light? Press the power button on the back of the Smart Router.
6. Wait five minutes while the router checks for updates. Take a break to see the alternating green lights. If you are using a battery backup, reconnect it to the modem. You'll know the router is done initializing when the lights stop blinking and you see the alternating green lights.
7. Reconnect your existing Ethernet cable between your computer and one of the four open LAN ports on the back of the Smart Router. Wait five minutes while the router checks for updates. Once you can see the green lights, you're connected to the internet. If you're using a wired computer, go to Step 3.

Section 2 | Set up your wireless home network

1. If you’re setting up a new router using a wired connection, move on to Step 1. If you’re setting up a new router using a wireless laptop, computer, or device, go to the WiFi settings on your computer or device (examples below), select your default WiFi name (SSID), and then enter your password/pin.
2. Close out of any pop-up windows if they appear. Then open your web browser (examples below).
3. You’ll be automatically directed to this page. If the page doesn’t automatically load, go to route optimum.net. Follow the on-screen instructions for establishing a WiFi name (SSID) and password/pin.

Section 3 | Connect your wireless devices to your home network

You’re now ready to enjoy the best wireless Internet experience in your home. This section shows the most common WiFi connections to help you set up all of your devices on your home network.

PC (Windows)
1. Select the WiFi icon in the system tray on the bottom right corner of your PC's screen.
2. Select the WiFi name (SSID) you established in Section 2 and enter your password/pin.

Mac
1. Select the WiFi icon in the menu bar on the top right corner of your screen.
2. Select the WiFi name (SSID) you established in Section 2 and enter your password/pin.

iPhone/iPad
1. Go to Settings and slide the WiFi switch to ON.
2. Select the WiFi name (SSID) you established in Section 2 and enter your password/pin.

Android device (may vary depending on model)
1. Go to Settings and select WiFi.
2. Select the WiFi name (SSID) you established in Section 2 and enter your password/pin.

You’ve now wirelessly connected to the internet.

Manage your home network

Adjust your settings
- All router optimum.net; you can see which devices are connected, personalize your WiFi name (SSID), change your network password/pin, settings and more—anytime.

Optimum ID
- You’ll need to sign in to your Optimum account using your Optimum ID and password. You need to create an Optimum ID or recover an existing Optimum ID or password go to optimum.net/idinfo.

A few tips to keep in mind
- Leaving trouble connecting? Try these steps:
  1. Make sure all your cord connections are tightly secured.
  2. Make sure your Smart Router is standing upright.
  3. Restart instructions for modern and Smart Router:
    - Unplug the power from your router.
    - If you're using a battery backup, you'll need to disconnect it from the modem.
    - Unplug the power from your Smart Router.
    - Plug the modem back in and wait until it has fully restarted. This can take up to a few minutes.
    - Plug the Smart Router back in and wait 30 seconds. Now check your internet connection by opening a web browser.