Connect your modem

1. Connect your modem
2. Set up your Internet and phone service

Connect your Smart Router

3. Connect your Smart Router
4. Set up your wireless home network

Make sure your Smart Router isn't obstructed by anything. Also, if you already have an existing WiFi name (SSID) and password/pin for your current router, have them somewhere handy. You'll need them.

Wall outlet

You'll need to make sure your modem is powered up when the four lights are solid. This may take a few minutes.

Power button

Plug the Smart Router into a wall outlet. Don’t plug it in until you've connected all the cables and plugged it in.

Cable splitter

Connect your existing modem to the yellow Ethernet cable from your cable splitter.

Coaxial cable

You'll know your modem is backup if you're using one.

Ethernet cable

Plug your modem's power cord into the electrical outlet. Don't plug it in until you've connected all the cables and plugged it in.

Phone cord

If you're connecting phone service for the first time, you'll need to register, set up, and manage your calling service at optimum.net/voice after you've connected your modem.

Section 1: Connect your modem

Section 2: Set up your Internet and phone service

Make sure to set up your internet first. Then, if you also have Optimum Voice, connect your phone. If you're only connecting internet, go straight to Section 3 after completing Steps 1 and 2.

Section 3: Connect your Smart Router

Make sure your Smart Router isn't obstructed by anything. Also, if you already have an existing WiFi name (SSID) and password/pin for your current router, have them somewhere handy. You'll need them.

Section 4: Set up your wireless home network

1. Connect your modem
2. Set up your Internet and phone service
3. Connect your Smart Router
4. Set up your wireless home network

Make sure your Smart Router isn’t obstructed by anything. Also, if you already have an existing WiFi name (SSID) and password/pin for your current router, have them somewhere handy. You’ll need them.