



UPDATE FROM CABLEVISION

Email Disruption Has Been Resolved

BETHPAGE, NY, July 16, 2010 -- Cablevision Systems Corporation made the following statement early Friday afternoon:

"The email disruption has been resolved. The issue was caused by a digital mail storage device malfunction. We believe that this was an extremely rare, one-time problem after more than a decade of uninterrupted email service and that no customer email was lost. We apologize to our customers and thank them for their patience."

Cablevision stated the following regarding the matter:

- The interruption began approximately midday Thursday and was caused by a digital mail storage device malfunction. The company indicated that this was an extremely rare, one-time problem after more than a decade of uninterrupted email service
- The company underscored that no customer Internet access was affected, nor were any non-Cablevision email services (such as Yahoo and Gmail)
- The interruption impacted a minority of customers throughout the Cablevision service area; it was not geographically confined, nor were all customers affected
- The utmost care was taken to restore service as quickly as possible while ensuring that no emails were lost