

QUICK INSTALLATION GUIDE

VERSION 4.3 | FOR SPANISH, SEE REVERSE SIDE
| PARA ESPAÑOL, VEA EL REVERSO

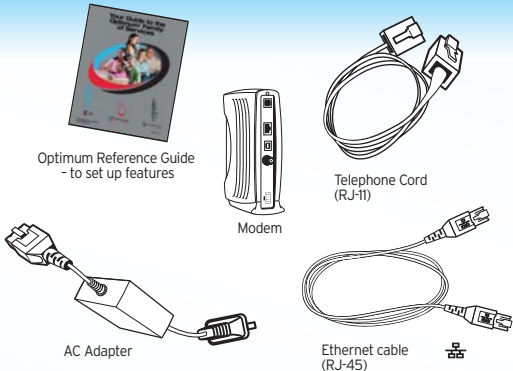
Thank you for choosing the *Optimum®* family of services. You now have access to one or more of these great services:

- **Optimum Online** gives you CA Internet Security Suite, 5 e-mail addresses, Web-based Optimum Online e-mail, Mobile Mail, access to Optimum® WiFi - FREE for Optimum Online customers. Optimum WiFi is up to 5x faster than 3G and even faster than 4G. Use it with WiFi smartphones or tablets and save on cellular data charges.
- **Optimum Online® Boost Plus** has 15 optimum.net e-mail addresses, lets you create and host your own Web site and much more. Includes Optimum Link™ – video, audio and images that are on your home PC can now be sent and viewed right on your TV (iO TV Ch. 641).
- **Optimum Voice** includes over 20 calling features, unlimited Directory Assistance (411), unlimited local and long distance calling to the U.S., Puerto Rico, Canada and the U.S. Virgin Islands and more.

We also offer **Optimum Online® Ultra**, the fastest Internet access available to all Optimum customers, with speeds up to 101 Mbps downstream and up to 15 Mbps upstream.

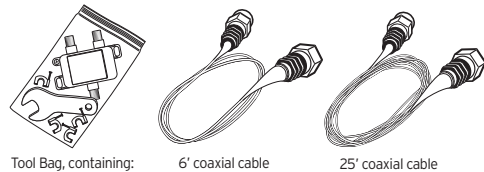
For full details on the features and benefits of the Optimum family of services, refer to the enclosed **Optimum Reference Guide** or visit optimum.com.

Your Self-Installation Kit contains the following items:



Note: To receive the maximum speed benefits of Optimum Online, Optimum Online Boost Plus and Optimum Online Ultra, you need to install your modem with an Ethernet cable.

If you already have Optimum Online, connect the new modem with your existing coaxial cables.



THESE 3 ITEMS WILL NOT BE INCLUDED IF YOU ARE ALREADY CONNECTED TO OPTIMUM ONLINE AND INSTALLING OPTIMUM VOICE ONLY.

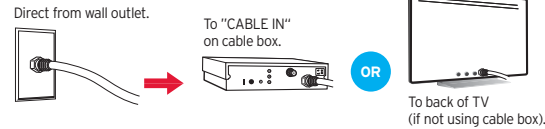
Note: These illustrations are for representation purposes only. Your actual equipment and connections may vary from these illustrations.

Optimum Online customers can enjoy WiFi access in select areas at no additional charge. A WiFi-enabled device, Web browser and valid Optimum ID and password are required. SPEED CLAIMS based on Optimum WiFi running at up to 15 Mbps. Many factors affect speed. Actual speeds may vary and are not guaranteed. Visit optimumwifi.com to learn more. All trademarks are property of their respective owners. ©2012 CSC Holdings, LLC.

9984001COM0212PCM

STEP 1 LOCATE MAIN CABLE LINE

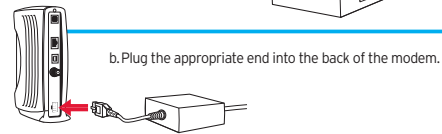
IF YOU DO NOT ALREADY HAVE iO TV SERVICE, SKIP TO STEP 3



Note: Your personal router needs to be installed after you have activated your account in Step 6.

STEP 3 CONNECT AC POWER ADAPTER TO MODEM

a. Connect the AC power adapter and the accompanying electrical cord.



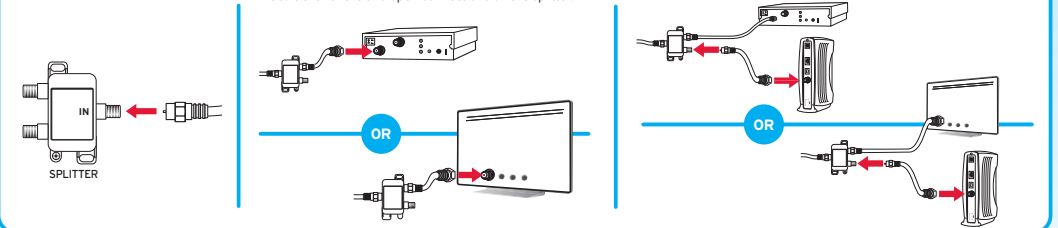
STEP 6 ACTIVATE YOUR ACCOUNT

- 1) Start up the computer and click on your Web browser (e.g., Internet Explorer).
- 2) Follow the on-screen instructions to complete the installation process. You will need your 13-digit account number that can be located on the work order, your bill or the Optimum Store receipt.
 - a. If you are installing Optimum Online or Optimum Online Boost Plus for the first time, you will be given the opportunity to create your e-mail address (up to 5 for Optimum Online or 15 for Optimum Online Boost Plus).
 - b. If you are installing Optimum Voice for the first time, you will need to register, set up and manage your calling features at optimum.net/voice.
- 3) At the end of installation, you will need to install the Optimum Online net guide for troubleshooting, account management and features.
- 4) Personalize your optimum.net homepage and make it your central point for news, e-mail, voicemail and more.

Did you know? To take advantage of your Web-based Optimum Services, you need an Optimum ID. An Optimum ID is a single, convenient username used to log into Optimum Rewards®, Optimum WiFi, Online Bill Pay and so much more! When choosing an Optimum ID, keep in mind this ID will also be your Optimum Online e-mail address.

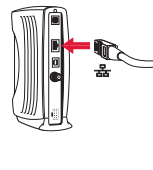
STEP 2 CONNECT SPLITTER, TV & MODEM

- a. Disconnect the main cable line from its current connection and connect it to the splitter connection marked "IN".
- b. Take one of the coaxial cables provided and connect it to the back of the TV or to the back of the cable box. Take the other end of the coaxial cable and connect it to either of the two open connections on the splitter.
- c. Take the second coaxial cable provided and connect it to where it says "CABLE" on the back of the modem. Next, take the other end of the coaxial cable and connect it to the open connector on the splitter.

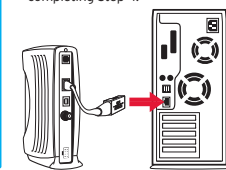


STEP 4 CONNECT MODEM TO PC (ETHERNET)

a. Connect the Ethernet cable to the back of the modem.

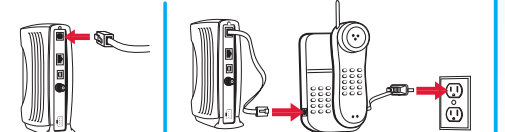


b. Connect the other end of the Ethernet cable to the appropriate port on the back of the PC. Optimum Online only installers may skip to Step 6 after completing Step 4.



STEP 5 OPTIMUM VOICE CUSTOMERS-CONNECT MODEM TO TELEPHONE

- a. Take the telephone cord and connect it to the port labeled "TEL1" on the back of the modem. If you have two Optimum Voice lines, you will need to connect the second telephone cord to the "TEL2" port.
- b. Connect the other end of the telephone cord to your telephone. If your telephone requires A/C electrical power, plug it into the nearest A/C electrical outlet. In the event your telephone is not at a full charge, you may need to let it charge overnight before using.



CONGRATULATIONS!

You've successfully completed your installation. Now you're ready to set up the features for your Optimum Online/Optimum Online Boost Plus® and/or Optimum Voice service. Please go to the provided Optimum Guide to start enjoying all the features of your new service.

* To set up the features for Optimum Online Boost Plus, please go to optimum.net/support

INSTALLATION TIPS & MORE QUESTIONS

- NO INTERNET CONNECTION**
- 1) Unplug the power (and router if you are using one) from your modem.
 - 2) Turn off your computer.
 - 3) Plug in the modem and wait 60 seconds. (If you have a router, plug in the router and wait 30 seconds.)
 - 4) Turn on your computer.
 - 5) Open your homepage and attempt to browse the Internet.
 - 6) If you are still unable to connect, contact your local Customer Support center for additional support.

- NO DIAL TONE**
- 1) Ensure the telephone line is properly connected to TEL1 of the modem.
 - 2) Ensure that your telephone device is working properly. Connect another telephone that you have confirmed is working to the voice enabled modem.

STATIC/HUM ON LINE
Move the telephone, or the base station if you are using a cordless telephone, along with the telephone cord as far away from your computer and monitor as possible.

MORE QUESTIONS
Visit the online Answer Center at optimum.net/support to find answers for Optimum Online, Optimum Online Boost Plus and Optimum Voice.