



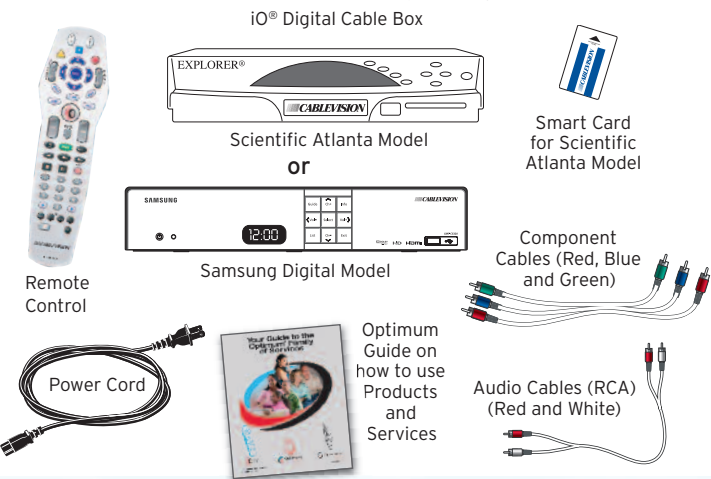
quick installation guide

SA/SAMSUNG VERSION 1.2
FOR SPANISH, SEE REVERSE SIDE
PARA ESPAÑOL, VEA EL REVERSO

welcome to iO TV

This guide is designed to assist you with installing your digital cable box and/or Digital Video Recorder (DVR) cable box.

Included with your installation package, you will find:

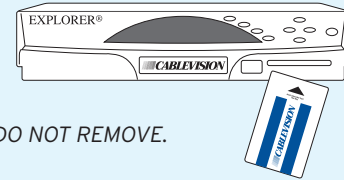


Notes: These illustrations are for representation purposes only. Your actual equipment and connections may vary from these illustrations. Please remove each item from the packing box and familiarize yourself with them before continuing. Coaxial cable not provided. Component and audio cables are provided by Cablevision and used ONLY for HD and HD-DVR connections.

iO Digital Cable Box Installation for Scientific Atlanta Model

STEP 1 • insert smart card

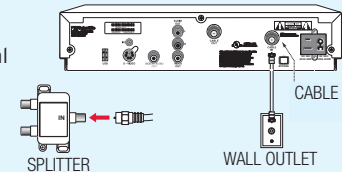
Ensure that the Smart Card is inserted into your digital cable box. The Smart Card will only partially insert.



Note: Once the Smart Card is inserted, please DO NOT REMOVE.

STEP 2 • connect digital cable box

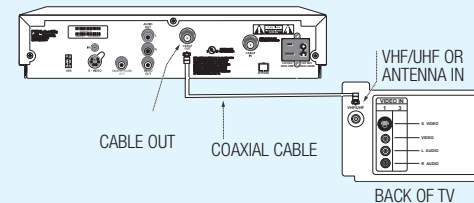
Connect the coaxial cable coming from the wall outlet to the CABLE IN on the back of your digital cable box or HD digital cable box.



STEP 3 • connect digital cable box to tv

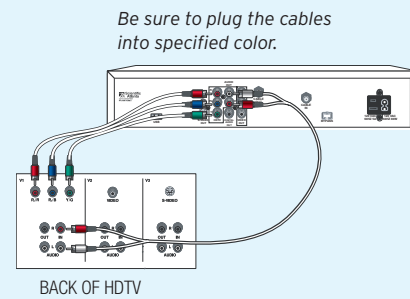
STANDARD DEFINITION

Connect one end of the coaxial cable to "CABLE OUT" on the digital cable box and connect the other end to the "VHF/UHF" or "ANTENNA IN" on your TV.

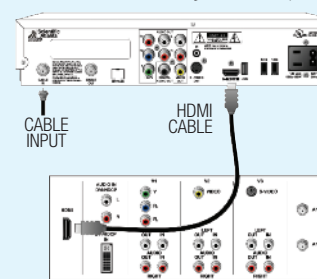


HIGH DEFINITION

Connect the video cables from the back of the HD digital cable box to the back of the HDTV using the red, blue and green component cables. Then connect the audio cables from the back of the HD digital cable box to the back of the HDTV using the red and white cables.

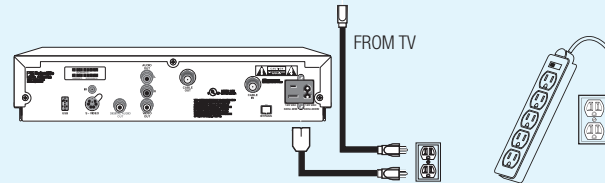


If you purchased an HDMI cable, connect it to the HDTV using the HDMI port.



STEP 4 • connect the power

Plug the power cords for your TV and digital cable box into the electrical wall outlets. **It is recommended, for added protection, to purchase a multi-outlet power strip with surge suppression.**



Note: Do not plug other components such as DVD player, VCRs or gaming consoles into the back of the digital cable box.

STEP 5 • activate

Once your iO digital cable box is plugged into the electrical outlet, the normal start-up process will begin. You will see a series of code messages on the LED display, including "HOLD" and "WAIT". This can take 3-5 minutes.

- Please Note:** To ensure you receive all of the programming you have ordered, you must follow the steps below for each digital cable box you connect, even if your service appears to be working already.
- **WAIT** up to 15 minutes for the time or "----" to appear **BEFORE** proceeding to the next step.
 - **CALL** the activation hotline at 1-866-563-2096 to receive the full level of service.
 - **WAIT** up to 15 minutes to ensure your service is fully activated

To confirm your services are fully activated, please check that you are receiving all of the channels included in your iO digital cable package. If your services are not fully activated after following the above steps, please call your local Customer Service number.

Helpful Hints

If picture freezes or digital cable box will not respond

- 1) To restart digital cable box, simultaneously press VOL+, VOL- and INFO on front of digital cable box and hold until digital cable box shuts down.
- 2) Release buttons and digital cable box will automatically reset. During the reboot process, the digital cable box will display "HOLD". This may take 3-5 minutes.

- 3) When cable box displays "Turn On" or the time, press CBL on the remote to turn the digital cable box on. There may be a slight delay while the menu screen loads.

If you experience "Postage stamp" image or Grey/Black bars on the left and right of the HDTV screen

To ensure you are viewing an HD program, you will see [HD] indicated on the digital cable box's display screen. Check your connections and make sure you are using the correct component cable (red, green and blue) or HDMI cables. Also, make sure you select the correct TV input. If the model number on the digital cable

box is missing the letters "HD" at the end, it is not an HD digital cable box. If you do not have the correct component cables or digital cable box, visit any Optimum Store to pick up the correct equipment.

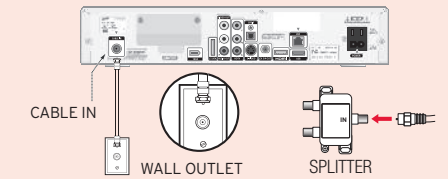
If you would like to block out any of these channels, visit optimum.net/parentalcontrols, or refer to the Optimum Guide for more information about the parental control features.

Additional installation tips can also be found in the Optimum Guide, at optimum.net/support, at optimum.net/ExploreOptimum or iO TV Ch. 900.

iO Digital Cable Box Installation for Samsung Model

STEP 1 • connect HD digital cable box

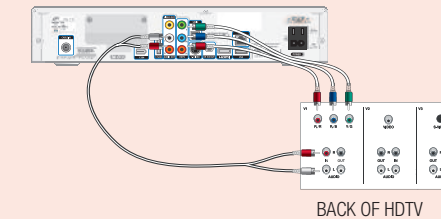
Connect the coaxial cable coming from the wall outlet to the CABLE IN on the back of your HD digital cable box.



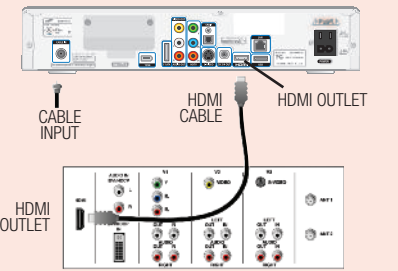
STEP 2 • connect HD digital cable box to hdtv

Connect the video cables from the back of the HD digital cable box to the back of the HDTV using the red, blue and green component cables. Then connect the audio cables from the back of the HD digital cable box to the back of the HDTV using the red and white cables.

Be sure to plug the cables into specified color.

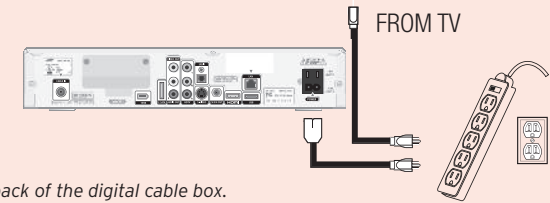


If you purchased an HDMI cable, connect it to the HDTV using the HDMI outlet.



STEP 3 • connect the power

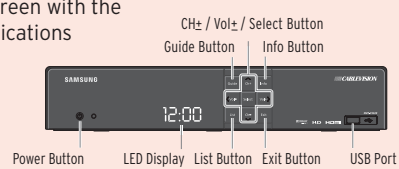
Plug the power cords for your HDTV and HD digital cable box into the electrical wall outlets. **It is recommended, for added protection, to purchase a multi-outlet power strip with surge suppression.** Make sure your HDTV is turned off. The blue light on the front of the box will indicate the power is on. If you do not see the blue light, press the power button in the lower left corner of the front of the box.



Note: Do not plug other components such as DVD player, VCRs or gaming consoles into the back of the digital cable box.

STEP 4 • activate

The HD digital cable box will now automatically download the latest program and service information. At the start of this process, you will see a series of numbers and letters on the LED display screen on the front of the HD digital cable box. Next, "turn" and "on" will alternate on the LED display screen on the front of the HD digital cable box every 3 seconds. At this time, turn on the power of the HD digital cable box; a blue light will indicate the power is on. Your TV screen will show a blue screen with the Optimum logo that shows the applications beginning to load. When all of the applications are done loading, the current time will display and the reboot is complete. This can take up to 3 mins.



STEP 5 • setting the picture format

Press the power button on the HD digital cable box and turn on your HDTV. The default picture format setting on the HD digital cable box is 640x480p Normal. In order to get the best display for your HDTV, press the Settings button on your iO TV remote twice to get to the General Settings. Then use the up or down arrow key and highlight "Set: Picture Format". Arrow to the right, and scroll to 1920x1080i Normal or 1280x720p Normal. Press the yellow triangle on your iO TV remote to accept, and then press Exit on the remote to exit from the settings menu. Last, go to the menu on your HDTV and set the Picture Format to 16:9. You're now ready to enjoy your favorite programming.

Helpful Hints

If picture freezes or digital cable box will not respond

- 1) To restart digital cable box, simultaneously press VOL+, VOL- and INFO on front of digital cable box and hold until digital cable box shuts down.
- 2) Release buttons, and HD digital cable box will automatically reset. During the reboot process, a series of numbers and letters will appear on the LED display until the words "turn" and "on" are

displayed. "Turn" and "on" will alternate on the front display of the digital cable box every 3 seconds. At this time, turn on the power to the digital cable box. A loading page will appear on the TV screen. When finished, the current time will display and the reboot is complete.

If you experience "Postage stamp" image or Grey/Black bars on the left and right of the HDTV screen

Make sure you are using the correct component cables (red, green and blue) or an HDMI cable.

Also, make sure the proper picture format is set on your HD digital cable box and your HDTV (see step 5).

If you would like to block out any channels, visit optimum.net/parentalcontrols, or refer to the Optimum Guide for more information about the parental control features.

Additional installation tips can also be found in the Optimum Guide, at optimum.net/support, at optimum.net/ExploreOptimum or iO TV Ch. 900.